

Integrated Management System Policy Statement

Our mission is to deliver a consistent level of excellent service and customer satisfaction with safe working practices while having minimal impact on the environment. This is supported by a process of continual improvement designed to promote customer confidence, deliver value for money and sustain a profitable business.

Our commitment to quality, health and safety and the environment is delivered by adopting an integrated approach to our management systems in line with the PAS99:2012 standard, and comply with all relevant legislation, regulations and other legal and industry requirements. This provides a framework for integration of the ISO 9001:2008, ISO 14001:2004 and BS OHSAS 18001:2007 standards and is externally certificated by BSI.

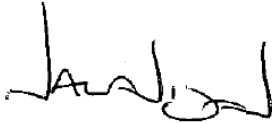
We will communicate this policy to our employees through our intranet and make it available for our customers or other interested parties on our website or on request.

The company defines our core values for integrated management as:

- Developing a partnership approach with our suppliers and sub-contractors to encourage them to adopt products and services with a focus on quality, safety and environmental objectives;
- Recognition that our people are our prime asset and a focus on investment in their training and ensuring the implementation of safe working practices;
- Consultation with employees, through the company IMS Committee, on our quality, health and safety, and environmental objectives and targets;
- Monitoring the service we provide to our customers through feedback and audits;
- Measuring our performance and analysing the results over a period of time to identify opportunities for improvement;
- Investigating all accidents, near misses and incidents affecting safety or the environment to apply preventive actions;
- Adoption of joint responsibility by management and employees for development and implementation of this policy.

The Integrated Management System policy, objectives, and targets will be reviewed annually (or sooner if necessary) by Senior Management.

Signed:



Nick Lanigan
Managing Director
April 2017

Title:	Author:	Authorised:	Dated:	Version:
Integrated Management System	Hilary Jones	Nick Lanigan	April 2017	3.5