

## Case Study

## DBFO Technology Maintenance

## Contracts for Areas 29 and 31

### Background

Clearview Intelligence supplies a wide-range of services and solutions to highways agencies, asset support contractors, and DBFO (Design Build Finance Operate) route operators. Timely delivery of up-to-date intelligence is crucial to DBFO route operators, such as RMS. Data informs decisions that keep their operations running smoothly, minimising disruption to network users and businesses.

RMS require full and precise data to ensure that they are meeting the terms of their contract. This permits them to be accurately reimbursed for their investment in build and infrastructure, maintenance, and ongoing road safety improvements. They use Traffic Monitoring Equipment to correctly report the volume and type of traffic using the route.

### Key Benefits

- Provides highly accurate data capture required for route use and financial reporting
- Immediate fault reporting and swift repairs through agreed contract service levels
- Visual video verification to ensure ongoing system accuracy
- A reliable and collaborative approach enables effective, long-term strategic partnership working

### Solution

Clearview Intelligence have been providing TME and monitoring traffic on DBFO (Area) 29 and DBFO (Area) 31 since 1996. In 2016 we were awarded two new 10-year maintenance contracts by RMS to continue delivering these services on their routes. This is testament to the value-for-money and efficiency of our service, and the accuracy of the data we supply.

Clearview currently supplies a fully managed Traffic Measuring Equipment (TME) service for 13 DBFO contracts in the UK, with responsibility for the installation and maintenance of all TME and associated technology on these routes. Additionally, we provide continuous monitoring and reporting of traffic flows, backed up by manual video verification of the data collected.

Working in close collaboration with the client we determine the necessary service levels required and can tailor a suitable TME package to meet the needs of a specific DBFO, from basic maintenance packages through to a fully managed data service.



*We have established a good working relationship with Clearview Intelligence over the years. We know that we can rely on them to deliver on their contract service levels. They are quick to spot any issues and work effectively to mitigate and resolve any TME related challenges.*

**Lee Johnson**

Operations Director at RMS