

Integrated Management System Policy Statement

Our mission is committed to deliver a consistent level of excellent service and customer satisfaction with safe working practices while having minimal impact on the environment. This is supported by a process of continual improvement designed to promote customer confidence, deliver value for money and sustain a profitable business.

Our commitment to quality, health and safety and the environment is delivered by adopting an integrated approach to our management systems in line with the PAS99:2012 standard, and comply with all relevant legislation, regulations and other legal and industry requirements. This provides a framework for integration of the BS EN ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018 standards including the National Highways Sector Scheme 8 and is externally certified by BM Trada.

The company defines our core values for integrated management as:

- Providing a safe and healthy place of work, maintaining plant, equipment and machinery, ensuring safe storage and use of hazardous substances which are used for routine work;
- Ensuring that all accidents and incidents are investigated so as lessons can be learnt to prevent future similar events;
- To ensure that processes are in place, identifying risk and hazards to staff, members of the public and the environment and to ensure these hazards are then eliminated or controlled for all activities;
- Liaising closely with any persons (e.g. landlords) from whom we lease working space to ensure good co-ordination and co-operation for the safety of our employees and visitors;
- Employ a competent organisation/ person (MAKE UK) to assist and advice on occupational health and safety and environmental management to ensure our working practices comply with relevant legislation and/ or best practice;
- Ensuring that all employees are suitability trained to allow them to work safely, and understand health and safety and environmental awareness at work;
- Developing a partnership approach with our suppliers and subcontractors to encourage them to adopt products and services with a focus on quality, safety and environmental objectives;
- Monitoring the service we provide to our customers through feedback and audits;
- Ensuring health and safety, environmental and quality objectives and targets are set annually and reviewed regularly;
- Evaluate the company environmental performance and ensuring operations are efficient as possible;
- Consultation with employees through the company SQE committee on our quality, health and safety and environmental objectives and targets;
- Ensuring managers and all employees understand their role and responsibilities, and lead a culture of health and safety, environmental and quality in the business;
- Measuring our performance and analysing the results over a period of time to identify opportunities for improvement;
- Adoption of joint responsibility by management and employees for development and implementation of this policy.

The Integrated Management System policy, objectives and targets will be reviewed annual (or sooner if necessary) by Senior Management.

This policy statement is communicated to all employees and persons working for or on behalf of the company and will be made available to the public, stakeholders and any other interested parties on request.

Signed:  Nick Lanigan
Managing Director
3rd October 2023

Title:	Author:	Authorised:	Dated:	Version:
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